

Lakes Estate Renewal Project

Construction Phase Newsletter

Issue 8 | September 2024

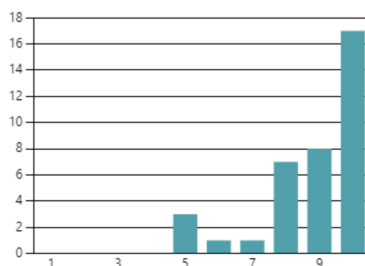
Welcome to the 8th edition of our monthly newsletter, keeping you up to date on the developments on the Lakes Estate Renewal Project.

RESIDENT FEEDBACK SURVEY

The survey link closed on 31st August. This was the first survey of the project and will allow us to benchmark satisfaction. We will be opening the survey every 6 months to compare results. The high-level results are below. A full presentation can be viewed on our Microsite at www.graham.co.uk/lakes-estate.

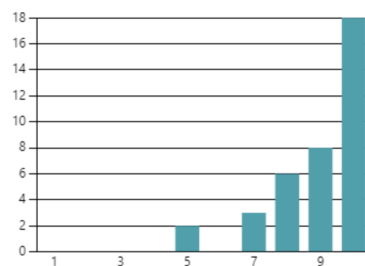
- How satisfied are you with the methods of communication (with 10 being 'Extremely Satisfied' and 1 being 'Not Satisfied')?

8.81
Average Rating



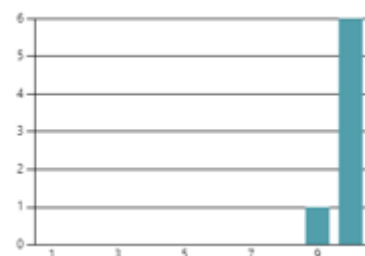
- How satisfied are you with the information being sent (with 10 being 'Extremely Satisfied' and 1 being 'Not Satisfied')?

8.95
Average Rating



- How satisfied are you with the level of service (with 10 being 'Extremely Satisfied' and 1 being 'Not Satisfied')?

9.86
Average Rating



INTRODUCTION TO GRAHAM

This month we introduce our Senior Planner Lawrence, and our trainee Quantity Surveyor Mark. Lawrence's job is to work closely with the site team, to produce and monitor the construction programme. Mark's role is to shadow our Senior Quantity Surveyors and learn about the commercial aspects required to undertake this role. Skills including negotiation, accounting, budgeting and forecasting will be demonstrated. Alongside working on site, Mark is attending University to complete his Quantity Surveying Degree.



Lawrence Smyth



Mark Glenn

DROP IN SURGERIES

We are introducing an out of hours drop-in surgery once a month, alternating every month from an evening to a Saturday. They are an opportunity for residents to discuss any issues with the Resident Liaison Officer regarding the work GRAHAM is carrying out on the Lakes Estate. No appointment needed. They will fall as below this year:

- Saturday 19th October @ 12:30-13:30
- Tuesday 19th November @ 17:30-18:30
- Saturday 7th December @ 12:30-13:30

SITE BY SITE UPDATES

SITE	UPDATE	LOOKING AHEAD
Windermere Drive A1	11A Masonry commenced and ongoing to internal and external walls. 11B first floor slab cured	Masonry ongoing to ground floor area of 11A. 11B masonry and wind post works to progress
Windermere Drive A3	Block 8A roof works complete and scaffold stripped. Block 8B roof works ongoing	8A commence internals. 8B complete roof works, scaffold strip and commence internals
Melfort Drive	Block 1 roof works and windows complete. Blocks 1B and 1C mansards ongoing. Blocks 2A, 3A, 3B, 3C, 4A, 4C and 4C masonry ongoing. Block 5 floor planks installed	1B and 1C mansard completion. Ongoing masonry to rest of blocks. Block 1A commence internals
Burnmoor Close	Block 1 structure complete and first floor planks installed. Block 2 window and roof truss complete. Roof tiles ongoing	Brickwork to complete and mansard commencement on block 1. Block 2 complete roof tiles and remove scaffold
Drayton Road	External drainage and services progressing. Masonry and roof trusses on south side continuing. New foundations to apartment blocks complete. Precast plank installs commenced	Attenuation tanks complete 1A-2A. Continuation of precast planks, masonry and roof work. Substation base install

AUTUMN SURGERIES AND MEETINGS OCT / NOV

- The next Lakes Estate Renewal Forum (LERF) meeting is Thursday 7th December at 6:30pm.
- In-person drop-in surgeries will be held every Thursday at 10am for 1 hour at The Spotlight Centre, with Mears and Cllr Khan.

If you are unable to make these drop-in sessions, but would like to talk to me, please do feel free to contact me and we can progress from there.

SITE OPEN DOORS

A reminder that we are opening our site up to visitors on Friday 18th October for a site tour. These are 30 minute tours with availability from 11am to 2pm. They will consist of a brief talk about the heritage of the site, and a short walk around to key construction points onsite with the Site Manager.

Groups of no more than ten for each visit and refreshments will be included.

If you are interested in attending, please contact Ibbie Omideyi at localopps@graham.co.uk to sign up, or visit The Lakes/GRAHAM microsite for updates.

MICRO & SMALL BUSINESS MENTORING

Are you a small business based in Milton Keynes?

GRAHAM Construction is a tier one contractor for the Lakes Estate Milton Keynes Renewal Project.

As part of our social value commitments, we are offering 1-hour one to one mentoring support for small businesses in the following areas:

- Finance
- HR
- IT/Quantity Surveying
- Marketing and Communications
- Social Value
- Construction Project Management
- Other subjects upon request

If you are interested, please contact the Social Value team at localopps@graham.co.uk for more information or to arrange a pre mentoring discussion.

COLOUR SUITE CONSULTATION

This month we completed the property colour suites consultation in which Serpentine Court residents had the opportunity to view samples of flooring, kitchens and flat doors, and select from 5 colour suites to narrow down to 3, for distribution across the estate.

CONTACT US

Resident Liaison Officer
Samantha Key
buildingsouthcustomerrelations@graham.co.uk

Senior Project Manager
Keith McCahon
Visit us at graham.co.uk

Site Office, GRAHAM, Windermere Drive, Bletchley, MK2 3NR

Microsite QR Code



CONTRACTOR
AND SUPPLIER
PARTNER

CONSIDERATE
CONSTRUCTORS
SCHEME